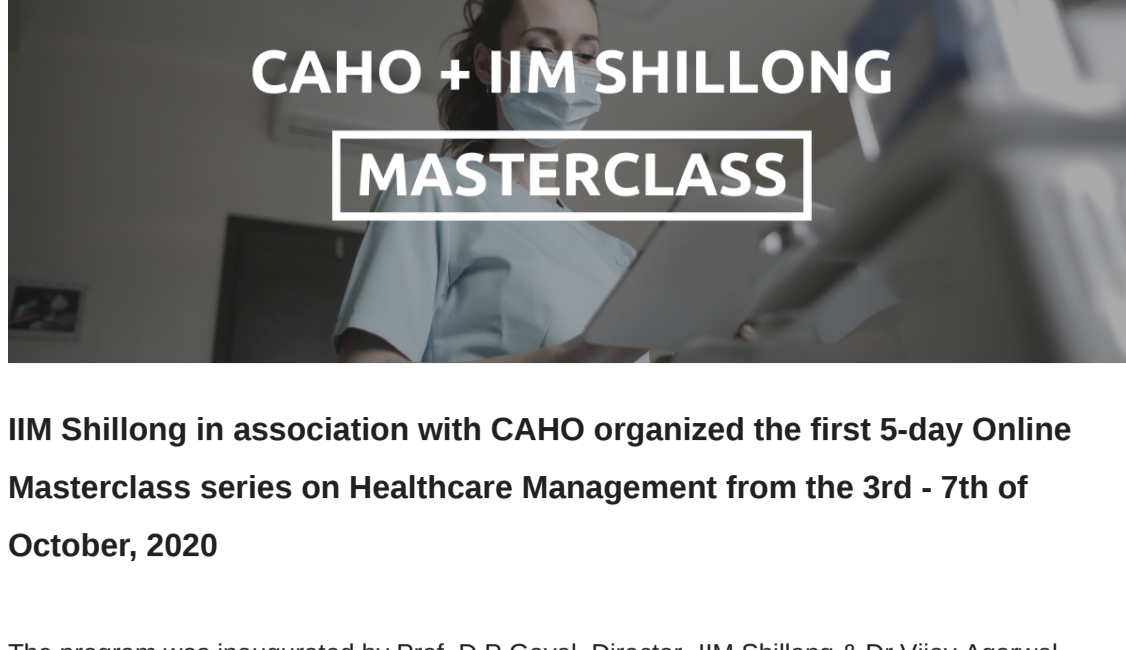


NEWS @CAHO



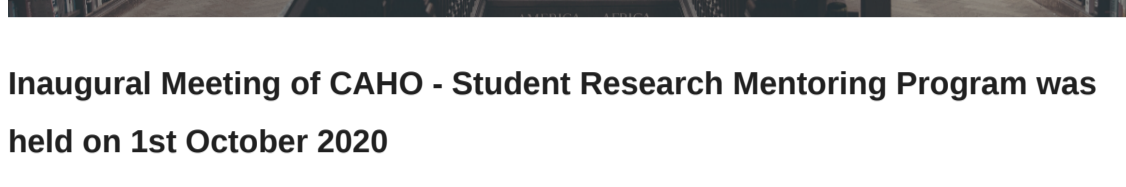
CAHO + IIM SHILLONG MASTERCLASS

IIM Shillong in association with CAHO organized the first 5-day Online Masterclass series on Healthcare Management from the 3rd - 7th of October, 2020

The program was inaugurated by Prof. D P Goyal, Director- IIM Shillong & Dr Vijay Agarwal, President-CAHO. Speakers included Dr Narendranath V (Ramaiah Medical College & Hospital, Bangalore), Dr Sanjeev Singh (AIMS, Kochi & Faridabad), Dr Chacko Jacob (IIM Shillong), Mr Sivaramakrishnan (Sincere Syndicate, Chennai), Prof. Sanjeeb Kakoty (IIM Shillong), Mr Vinod K B (Rajagiri Hospital, Kochi), Dr Animesh Acharyee (University of Birmingham, UK), Mr Rajib Karmakar (Philips Healthcare), Dr Lallu Joseph (CMC, Vellore) and Dr Girdhar Gyani (AHPI, India). It was conducted under the leadership of the Chair of CEDNER Prof. Sanjeeb Kakoty, designed by Dr Jeet Patwari and coordinated along with Dr Biplab Bhattacharjee (IIM Shillong) and Dr Lallu Joseph (CAHO).

The program received much commendation with the participation of more than 200 delegates from different parts of the country and from neighbouring countries and a focus on preparing the participants for an understanding of the leadership of management across different levels of healthcare and for better and safer delivery of healthcare services.

The second series of Masterclass will be announced shortly and details will be available at: www.iimshillong.ac.in



STUDENT RESEARCH MENTORING

Inaugural Meeting of CAHO - Student Research Mentoring Program was held on 1st October 2020

Under the leadership of Dr Vijay Agarwal, President & Dr Lallu Joseph, Secretary-General of CAHO, the inaugural meeting of the Student Research Mentoring Program was conducted on the 1st of October 2020.

The road map for the program was presented by Research Committee Chair - Dr Shweta Prabhakar & Co-Chair, Ms Keerthi D'Souza. Committee Members include clinicians - Dr C Sudhakaran, Dr M. Edwin Fernando, Dr Hemchandra Krishna Prasad, Dr Chandana, nursing professionals - Dr. P Subasooria, Mr. Rajesh G Konnur, Dr Esther Rakeel, administrators - Dr. Gireesh Kumar, Dr. Sudeshna Ganguly, Dr. Dhruva Sreenivasa Chakravarthi as well as allied health sciences professionals - Mr. K. Rangarajan and Dr Naresh Kumar.

The program is available to watch on: <https://youtu.be/Rqll2oJLgdc>



CAHO MASTERCLASS SERIES

The MasterClass series was inaugurated by Dr Vijay Agarwal, President CAHO on 7th October 2020 and the first session on 'Clinical Indicators' was taken up by Dr Narayan Pendse, Director (Hon.) Operations, Kings Hospital Colombo and Advisor- Medical Strategy & Operations, Fortis Healthcare India. It was well-attended with 400+ registrants.

Session Schedule:

- 14th October: Patient-Reported Outcome Measures (PROM) – Dr Sanjeev K Singh
- 21st October: Culture of Safety - Tools & Techniques – Mr Krishnan Sankaranarayanan
- 28th October: Patient Satisfaction v/s Patient Experience – Dr Anuradha Pichumani
- 4th November: Infection Control & Point of Care Risk Assessment (ICRA & PCRA) – Dr J Jayalakshmi
- 11th November: Failure Mode & Effect Analysis (FMEA) – Dr Shweta Prabhakar
- 18th November: Mock Drills- Table Top Exercises - Dr Lallu Joseph
- 25th November: Clinical Audit – Dr Suneel C Mundkur

[Register for upcoming sessions](#)



QUALITY ROUNDTABLE

CAHO in association with CII Hospital Tech 2020 on "Quality: An enabler for better healthcare" conducted on 5th October 2020

CAHO President, Dr Vijay Agarwal and Secretary-General, Dr Lallu Joseph, along with industry-leaders - Dr Girdhar Gyani, Director-General (AHPI); Dr Atul Kochhar, CEO (NABH), Dr Subhrojyoti Bhowmik, Clinical Director (Peerless Hospital), Mr Gaurav Loria, Group Chief Quality Officer (Apollo Hospitals) participated in the CII Hospital Tech, Healthcare Leadership Dialogue held on 5th October 2020 between 4:00 to 5:30 pm. The session was moderated by Dr Parag Rindani, Associated Vice President (Wockhardt Hospitals Ltd.).

EVENTS @CAHO



ISQUA WEBINAR

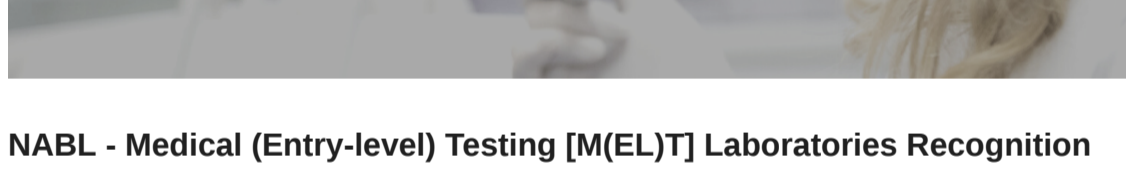
ISQUA Webinar: Co-producing Healthcare Service and its Improvement: Understanding the "as is" system and the experience of its navigation

The session will focus on developing an understanding of the second stream of knowledge: the "as is" system journey that must be navigated by patients and professionals. It will also include an illustrative interview that helps us understand the importance of knowing what it feels like to be on the journey. Helpful tools for graphically depicting the system will be suggested.

Speakers: Paul Batalden, Tina C Foster, Marie Winald Karlström

Schedule: 15th October 2020 at 8:30 pm

[Register](#)



NABL WEBINAR

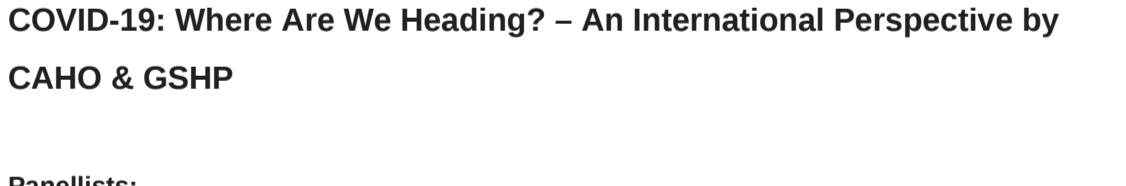
NABL - Medical (Entry-level) Testing [M(EL)T] Laboratories Recognition program

An entry-level program for medical laboratory under which laboratory shall be recognized for basic routine tests based on the satisfactory proficiency testing (PT) performance.

Speaker: Mr. N Venkateswaran, CEO, NABL

Schedule: 16th October 2020 at 3:00 to 5:00 pm

[Participate](#)



EXPERT PANEL DISCUSSION ON COVID-19

COVID-19: Where Are We Heading? – An International Perspective by CAHO & GSHP

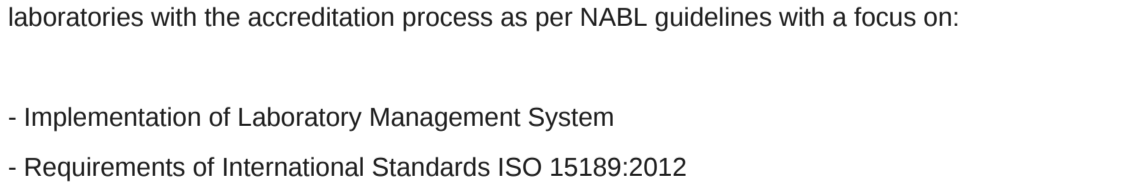
Panellists:

Dr Jitendra C Patel, Mr Ashok Garlapati, Dr Kamal Soi, Dr Praveen J Patel, Dr Bishnu Panigrahi, Dr Damayanthi Perera, Mrs Michele Muldoon, Mr Subbarao Palagummi, Mr Ramprasad, Mrs Keerthi D'Souza, Mr Madhu Burra

Schedule: 12th October 2020 at 5:00 to 7:00 pm

[Register](#)

LEARN @CAHO



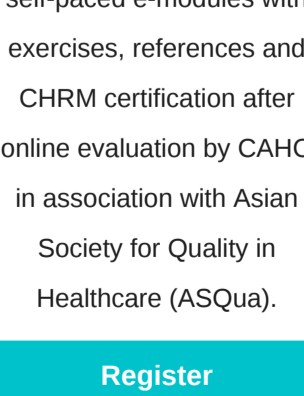
NEW! CERTIFICATE COURSE

Certificate Course on Laboratory Quality Management System & Internal Auditor (ISO: 15189- 2012)

A 4-days course approved by NBQP based on the latest edition of ISO 15189:2012 to help laboratories with the accreditation process as per NABL guidelines with a focus on:

- Implementation of Laboratory Management System
- Requirements of International Standards ISO 15189:2012
- NABL specific criteria
- NABL documentation

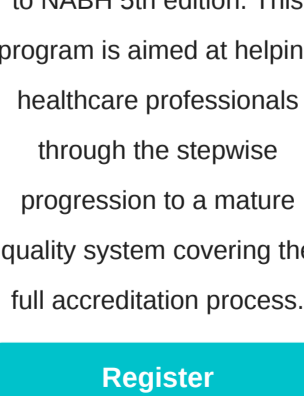
[Register Now](#)



Certificate Course in Healthcare Risk Management (CHRM)

This program consists of 10 self-paced e-modules with exercises, references and CHRM certification after online evaluation by CAHO in association with Asian Society for Quality in Healthcare (ASQua).

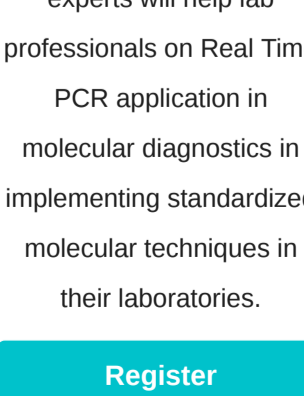
[Register](#)



Migration from NABH 4th edition to 5th edition

Series of 10 sessions by experts about the transition to NABH 5th edition. This program is aimed at helping healthcare professionals through the stepwise progression to a mature quality system covering the full accreditation process.

[Register](#)



RT-PCR with CBNAAT and TrueNat for COVID Testing Laboratory

Engaging sessions by experts will help lab professionals on Real Time PCR application in molecular diagnostics in implementing standardized molecular techniques in their laboratories.

[Register](#)

